



## COVID-19 Policy

### Andrew Morris estate agents

We will be offering our normal services to include viewing appointments and valuation appraisals but with certain procedures in place to ensure our clients and customers safety. Full information on how we will be operating with our new guidelines can be found below.

Office: Our office is open during our specified working hours.

Viewings, Valuation appraisals and instructions appointments: : We are conducting physical appointments with all applicants. Whilst not compulsory, we ask that a face covering is worn on the appointment and that nothing is touched whilst inside the property. If you require a door to be opened or an object to be moved, that you ask the staff member that is showing you the property to do this for you.

Due to the new guidelines set out by the government. If you test positive on the day of your appointment, we ask that you inform us as early as you are able to. We will then discuss if we are able to proceed with your viewing or if we will need to reschedule.

We want to keep unnecessary contact to a minimum. Therefore, if you just require a valuation of your property and have no intention of placing the property on the open market we are happy to carry out a desktop valuation for you. Feel free to contact us to discuss how we can do this for you.

If you have any queries on any of this information or wish to discuss anything with us please do not hesitate to get in touch on 01432 266775 or email us at [info@andrew-morris.co.uk](mailto:info@andrew-morris.co.uk)